

# MAC Concerns and Complaints Procedure

Please use the procedure outlined below for situations where a concern is raised, including; situations where a parent has a concern about a teacher, a student, or if a staff member has a concern about a student or another staff member. Every effort should be made by all involved, to resolve a concern through informal channels. If the concern has not been resolved by speaking with the parties as outlined below then you may make a formal complaint to the Principal.

